

**[GitHub Support] - Account suspended and then unsuspended, I can login but couldn't see it publicly (Reinstatement Request)**

9 messages

**GitHub Developer Support** <developer@githubsupport.com>  
Reply-To: GitHub Developer Support <developer@githubsupport.com>  
To: Anshul Raj Verma <arv.anshul.1864@gmail.com>

Thu, Jan 8, 2026 at 11:29 PM

## Please do not write below this line ##

Your request ([Ticket 3999489](#)) has been updated.

To review the status of your request and add additional comments, please visit: [Ticket 3999489](#).

**GitHub (GitHub Support)**

Jan 8, 2026, 5:59PM UTC

Hi there,

Thank you for contacting GitHub Support.

If you still need assistance, please provide the following information:

- Account username.
- Approximate location of where the account was created.
- Original email address in the account, please list all if there were multiple.
- Additionally, please share any other information you feel is important.

Once we hear back from you with this information, we will proceed to review the account.

We understand that this process can be frustrating, and we appreciate your cooperation.

We are working to resolve your case as soon as possible, and we thank you again for your patience and cooperation.

Alternatively, if you no longer need assistance, feel free to disregard this message.

Regards,  
GitHub Support

**Anshul Raj Verma**

Jan 8, 2026, 5:59PM UTC

**Would you like to provide any additional information or context that would be helpful for our review of your reinstatement request?**

Dear GitHub Support,

I am writing regarding several issues with my account (@arv-anshul) following a forced password reset this morning due to reported suspicious activity.

I have checked my security logs, there is no suspicious activity that occurred in past days.

While I have successfully reset my password and regained the ability to commit to my repositories and raise issues, I am experiencing the following persistent problems:

1. My Account: My account is not visible in public, checked from browser incognito mode.
2. GitHub Pages: My hosted website ([arv-anshul.github.io](https://arv-anshul.github.io)) is currently not working.
3. Visibility: My issues and contributions are not visible to the public when viewed from an incognito window.

Could you please provide clarification on why these restrictions are still in place and assist in restoring full public visibility to my account and hosted sites?

Best regards,  
Anshul Raj Verma

**Does your claim involve content on GitHub or npm.js?**

github

**What is the username and repository or package name that was impacted?**

arv-anshul

**Why are you requesting reinstatement?**

account-not-visible

**Have you previously contacted GitHub about this claim?**

no

**confirm-notice**

confirmed

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This email is a service from GitHub Support.

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**GitHub Developer Support** <developer@githubsupport.com>  
Reply-To: GitHub Developer Support <developer@githubsupport.com>  
To: Anshul Raj Verma <arv.anshul.1864@gmail.com>

Sun, Jan 11, 2026 at 11:09 AM

## Please do not write below this line ##

Your request (Ticket 3999489) has been updated.

To review the status of your request and add additional comments, please visit: [Ticket 3999489](#).



**Anshul Raj Verma**

Jan 11, 2026, 5:39AM UTC

My account is not publicly visible after an unknown account suspension and then un-suspension.

- Account username.

| arv-anshul

- Approximate location of where the account was created.

| India

- Original email address in the account, please list all if there were multiple.

| [arv.anshul.1864@gmail.com](mailto:arv.anshul.1864@gmail.com)

- Additionally, please share any other information you feel is important.

| Please look into this, it's affecting my work and learning I want my account back.

Thanks to look into this.

Anshul Raj Verma

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**GitHub Developer Support** <developer@githubsupport.com>  
Reply-To: GitHub Developer Support <developer@githubsupport.com>  
To: Anshul Raj Verma <arv.anshul.1864@gmail.com>

Tue, Jan 13, 2026 at 3:57 PM

## Please do not write below this line ##

Your request (Ticket 3999489) has been updated.

To review the status of your request and add additional comments, please visit: [Ticket 3999489](#).



**Shaun (GitHub Support)**

Jan 13, 2026, 10:27AM UTC

Hi Anshul,

Thanks for contacting GitHub Support.

This account was flagged following reports that it was used to host and distribute malware. This goes against our Terms of Service:

<https://docs.github.com/en/site-policy/github-terms/github-terms-of-service>

If you've already registered another account to get around this, our [Terms of Service state](#) that an individual may not maintain more than one free user account. You can find out how to merge multiple user accounts together by following our guide here:

[Merging multiple user accounts](#)

We'll need to continue to leave this account flagged.

Kind regards,

Shaun,

GitHub Support.

Please note: This ticket will automatically close after 3 days of inactivity, but it can always be reopened with a reply or follow-up.

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**GitHub Developer Support** <developer@githubsupport.com>  
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Tue, Jan 13, 2026 at 5:32 PM

## Please do not write below this line ##

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To review the status of your request and add additional comments, please visit: [Ticket 3999489](#).



**Anshul Raj Verma**

Jan 13, 2026, 12:02PM UTC

Hi,

Thanks for looking into this matter.

This account was flagged following reports that it was used to host and distribute malware.

I am the only one who maintain this account and there is nothing wrong I do. I just learn stuff and create small projects out of it. There is nothing harmful I can say for sure.

Please un-flag this account because I haven't create another account because I was sure that I hadn't done anything wrong, this might be a mistake from GitHub.

Please un-flag my account. Thanks.

Best Regards,  
Anshul Raj Verma

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**GitHub Developer Support** <developer@githubsupport.com>  
Reply-To: GitHub Developer Support <developer@githubsupport.com>  
To: Anshul Raj Verma <arv.anshul.1864@gmail.com>

Tue, Jan 13, 2026 at 8:07 PM

## Please do not write below this line ##

Your request (Ticket 3999489) has been updated.

To review the status of your request and add additional comments, please visit: [Ticket 3999489](#).



**Shaun (GitHub Support)**

Jan 13, 2026, 2:37PM UTC

Hello again,

Thank you for the detailed information.

Sometimes our abuse detecting systems highlight accounts that need to be manually reviewed.

If you could let us know how you intend to use GitHub and the purpose of this repository:  
<https://github.com/arv-anshul/dotfiles>, we'll be happy to take another look at your account.

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**GitHub Developer Support** <developer@githubsupport.com>  
Reply-To: GitHub Developer Support <developer@githubsupport.com>  
To: Anshul Raj Verma <arv.anshul.1864@gmail.com>

Tue, Jan 13, 2026 at 9:52 PM

## Please do not write below this line ##

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To review the status of your request and add additional comments, please visit: [Ticket 3999489](#).



**Anshul Raj Verma**

Jan 13, 2026, 4:21PM UTC

Hi,

The repo [arv-anshul/dotfiles](#) contains my config files for my MacOS laptop. There you find configs for:

- MacOS config files like `.zshrc` , `.config/.aliases` , etc.
- VSCode code editor
- [Zed](#) code editor
- `ruff` python linter tool
- `marimo` interactive python notebook

My dotfiles are maintained via an open source tool [chezmoi](#) and the creator of that tool also maintains his [twpayne/dotfiles](#).

I've also taken inspiration from [twpayne/dotfiles](#) repo, you can check the `.chezmoiscritps` and `.chezmoidata` directory.

I can assure you that there is nothing bad going in my [arv-anshul/dotfiles](#) repo or in my GitHub account at all.

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For more info about my [arv-anshul/dotfiles](#) repo you may look into its file/directory structure below.

## Directory Structure

```
.
├── .chezmoidata
│   └── packages.yaml
├── .chezmoiignore
├── .chezmoiscritps
│   ├── run_once_after-macos.sh
│   └── run_onchange-install-packages.sh.tpl
├── .gitignore
├── dot_marimo.toml
├── dot_ruff.toml
├── dot_zshrc
├── others
│   ├── fonts/
│   ├── rss.opml
│   ├── Stats.plist
│   └── yt-enhancer.json
├── private_dot_config
│   ├── dot_aliases
│   ├── ghostty
│   │   └── config
│   ├── git
│   │   └── ignore
│   ├── just
│   │   └── justfile
│   ├── starship.toml
│   └── zed
│       └── keymap.json
```

```
├── private_settings.json
├── private_Library
│   ├── private_Application Support
│   │   ├── private_Code
│   │   │   ├── User
│   │   │   │   ├── keybindings.json
│   │   │   │   ├── settings.json
│   │   │   │   └── snippets
│   │   │       ├── ignore.json
│   │   │       └── markdown.json
└── README.md
```

18 directories, 36 files

Really thanks to look into this.

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Wed, Jan 14, 2026 at 4:06 PM

## Please do not write below this line ##

Your request (Ticket 3999489) has been updated.

To review the status of your request and add additional comments, please visit: [Ticket 3999489](#).



**Shaun (GitHub Support)**

Jan 14, 2026, 10:36AM UTC

Hello again,

Thank you for your response.

Kindly privatize this repo or delete the repo before we can review further.

I look forward to your response.

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Reply-To: GitHub Developer Support <developer@githubsupport.com>  
To: Anshul Raj Verma <arv.anshul.1864@gmail.com>

Wed, Jan 14, 2026 at 4:22 PM

## Please do not write below this line ##

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To review the status of your request and add additional comments, please visit: [Ticket 3999489](#).



**Anshul Raj Verma**

Jan 14, 2026, 10:52AM UTC

Hi,

Kindly privatize this repo or delete the repo before we can review further.

I have changed visibility of the repo to PRIVATE, if that's ok you may review further.

Thanks for the response.

Anshul Raj Verma

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**GitHub Developer Support** <developer@githubsupport.com>  
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To: Anshul Raj Verma <arv.anshul.1864@gmail.com>

Wed, Jan 14, 2026 at 7:43 PM

## Please do not write below this line ##

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To review the status of your request and add additional comments, please visit: [Ticket 3999489](#).



**Shaun (GitHub Support)**

Jan 14, 2026, 2:13PM UTC

Hi again,

Thanks for taking the necessary action as advised.

Kindly be informed that we've cleared the restrictions from your account, so you have full access to GitHub again.

Please let me know if you need anything else.

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